



Operating Policies in response to COVID-19

We are excited that you are coming, and we look forward to serving you.

In light of changing state guidelines please contact our reservations team for current information.

Spruce Lake: 800-822-7505 or 570-595-7505

Pinebrook: 800-806-5501 or 570-424-1212

- Masks (face coverings) must be worn in public and shared areas
 - Lodging:
 - We will work with groups regarding occupancy requests of groups
 - Hand Sanitizer stations available at main entry areas of public buildings
 - Check-in times and Checkout times may need to be adjusted on peak turnover days
 - Group leader to pick up keys and disperse to participants (and return at checkout). Keys are sanitized after each use.
 - Group leaders certify that members are fever and symptom free prior to arrival (see Group Leader Checklist)
 - Guest waiver required
 - One guest room per 100 guests set aside in the event it is needed for self-isolation
 - Meals:
 - Two-entrée meals plated by each guest wearing mask and gloves (we provide the gloves).
 - Please wear masks while walking through the dining room.
 - Staggered mealtimes to meet Health department guidelines for occupancy
- Meeting rooms:
 - We will provide a meeting room for worship services that will accommodate your group that allows for distancing.
 - Game room, Playground & Outdoor Recreation open.
 - Recreation equipment loaned at the front desk is cleaned by staff after each use
 - Trails open – maintain 6' distance from others
 - Coffee station is open (sanitized regularly).
 - Spruce Lake Adventure Programs scheduled in advance
 - Spruce Lake Nature Center – scheduled in advance based on staff availability
 - Snack Shop (Memorial Day Weekend to Labor Day Weekend): walk through ordering during scheduled hours – limited indoor seating
 - Gift Shop as scheduled
 - Fitness Center is closed
 - Pool (summer)
 - During posted hours
 - Family groups together but 6 feet away from other family groups
 - Paddle boats/kayaks (summer) with prior arrangement at a cost of \$20/hour based on staff availability (summer only)

Additional attention is given to cleaning and sanitizing of public areas for your safety